

## HOW SOON CAN I USE MEMBER PRIVILEGE?

If you are a new member (account holder), you may be able to use the Member Privilege service 30 days after the account is opened, assuming you demonstrate responsible account management by making regular deposits to maintain your account with a positive balance, and there are no legal orders, levies or liens against your account.

## WHAT ARE SOME OTHER WAYS I CAN COVER OVERDRAFTS AT DIRIGO FCU?

The best way to avoid overdrafts and return item fees is to manage your account and finances responsibly so you don't overdraw it. However, if a mistake occurs, Dirigo FCU offers additional ways to cover overdrafts in addition to Member Privilege.

WAYS TO COVER OVERDRAFTS AT DIRIGO FCU	ASSOCIATED FEES
Good account management	\$0
Overdraft Line of Credit	15% APR*
Link to savings account	\$1.50 transfer fee
Member Privilege	Standard NSF Fee of \$25 for each item

## WHAT IF I DON'T WANT TO HAVE MEMBER PRIVILEGE ON MY CHECKING ACCOUNT?

Member Privilege costs you nothing unless you use it. However, if you would like to have this service removed from your account, please call 207-784-5435.

## MEMBER PRIVILEGE® POLICY

An insufficient balance can result from several events, such as (1) the payment of checks, electronic funds transfers or other withdrawal requests; (2) payments authorized by you; (3) the return of unpaid items deposited by you; (4) credit union service charges; or (5) the deposit of items which, according to the credit union's Funds Availability Policy, are treated as not yet available or finally paid. We are not obligated to pay any item presented for payment if your account does not contain sufficient funds.

As long as you maintain your account in "good standing," we may approve your overdraft items within your current available Member Privilege limit as a noncontractual courtesy. For Member Privilege consideration, your account is in "good standing" if you (1) make sufficient deposits to bring your account to a positive end-of-day balance at least once every 30 calendar days (including the payment of all credit union fees and charges); (2) avoid excessive overdrafts suggesting the use of Member Privilege as a continuing line of credit; and (3) have no legal orders, levies or liens against your account.

In the normal course of business, we generally pay electronic transactions first and then checks low to high, per the credit union's policy. We reserve the right to change the order of payment without notice to you if we suspect fraud or possible illegal activity affecting your account. Also, please be aware that the order of item payment may create multiple overdraft items during a single banking day for which you will be charged our Member Privilege fee of \$25.00 for each overdraft item paid.

You may opt out of Member Privilege at any time, but you are responsible for any overdrawn balances at the time of opting out. Normally, we will not approve an overdraft for you in excess of the predetermined amount assigned to your account type. So as not to exceed your limit, please note that the amount of the overdraft plus the credit union's Member Privilege fee of \$25.00 per item will be deducted from the limit. You will not be charged more than six (6) Member Privilege fees per day.

We may refuse to pay an overdraft item at any time even though we may have previously paid overdrafts for you. For example, we typically do not pay overdraft items if your account is not in good standing as defined above, or, if based upon our review of your account management, we determine that you have too many overdrafts or are using Member Privilege as a regular line of credit. You will be charged a Returned Item NSF fee of \$25.00 for each item returned.

You will be notified by mail of any non-sufficient funds items paid or returned that you may have; however, we have no obligation to notify you before we pay or return any item. The amount of any overdraft including our Member Privilege fee of \$25.00 and/ or a Returned Item NSF fee of \$25.00 that you owe us shall be due and payable upon demand, but if no demand is made, no later than 30 calendar days after the creation of the overdraft. If there is an overdraft on an account with more than one owner on the signature card, each owner and agent, if applicable, shall be jointly and severally liable for all overdrafts inclusive of fees.

Member Privilege should not be viewed as an encouragement to overdraw your account. To avoid fees, we encourage you to keep track of your account balance by entering all items in your check register, reconcile your check book regularly, and manage your finances responsibly. If you would like to have this service removed from your account, please call 207-783-0351.

Please note that your Member Privilege limit may be available for each item paid under the limit created by checks and other transactions made using your checking account number, such as a teller withdrawal (for check clearing only), an automatic payment (ACH) transaction, or automatic bill payment and recurring debit card payment. Also, at your request, we may authorize and pay ATM transfers or withdrawals and everyday debit card purchases using your limit. Member Privilege is not available through the Dirigo FCU Home Banking and Teller-Phone. The limit will not be included in the balance provided during an inquiry.

**LIMITATIONS:** Member Privilege is a non-contractual courtesy that is available to individually/jointly owned accounts in good standing for personal or household use. Dirigo Federal Credit Union reserves the right to limit participation to one account per household and to suspend, revoke, or discontinue this service without prior notice.



### LOCATIONS & PHONE NUMBERS

381/391 Main Street, Lewiston · 207-784-5435  
20 Washington Street, Auburn · 207-783-0351  
One Lewiston Street, Mechanic Falls · 207-346-3001  
172 Pine Street, South Paris · 207-743-5410

### LOBBY HOURS

Monday–Friday 9:00A.M. – 5:00P.M.  
Saturday 9:00A.M. – Noon

*Main Street, Lewiston, Mechanic Falls, and South Paris lobbies are open on Saturdays.*

### DRIVE-UP HOURS

381 Main Street, Lewiston  
20 Washington Street, Auburn  
One Lewiston Street, Mechanic Falls  
172 Pine Street, South Paris

Monday–Wednesday 8:00A.M. – 5:00P.M.  
Thursday 7:30A.M. – 5:00P.M.  
Friday 7:30A.M. – 6:00P.M.  
Saturday 7:30A.M. – Noon

### LOAN OFFICE HOURS

391 Main Street, Lewiston  
Monday - Friday 8:00A.M. - 5:00P.M.  
Saturday 8:00 A.M. - Noon

*Consumer loans are now available at our loan departments in Lewiston, Mechanic Falls, Auburn and South Paris locations.*

### 24-HOUR ATM MACHINES

All Dirigo locations have 24/7 ATM facilities.

# Member Privilege Overdraft Service

FOR YOUR SHARE DRAFT ACCOUNT



[www.dirigofcu.com](http://www.dirigofcu.com)



## Unanticipated expenses or unforeseen problems can leave you with too little cash in your checking account.

Having a check or ACH item returned due to insufficient funds can be a costly, inconvenient, and potentially embarrassing experience.

At Dirigo Federal Credit Union, we do not encourage overdrafts. As always, we encourage you to manage your finances responsibly. However, we want to save you from the additional merchant fees and possible damage to your credit history that might result if an item is returned.

That's why we provide Member Privilege, a special overdraft service for Dirigo Federal Credit Union members.

### WHAT IS MEMBER PRIVILEGE?

Member Privilege is an overdraft service requiring no action on your part. You don't have to sign anything. Your Member Privilege limit amount will be automatically assigned.

Your Member Privilege limit may be available for checks and other transactions made using your checking account number or automatic bill payment and recurring debit card payment. Also, at your request, we may authorize and pay ATM transfers or withdrawals and everyday debit card purchases using your limit.

### HOW DOES MEMBER PRIVILEGE WORK?\*

We are not obligated to pay any item presented for payment if your account does not contain sufficient funds; however, as long as you maintain your account in "good standing," we may approve your overdraft items within your current available Member Privilege limit as a non-contractual courtesy.

For overdraft privilege consideration, your account is in good standing if you (1) make sufficient deposits to bring your account to a positive end-of-day balance at least once every 30 calendar days (including the payment of all credit union fees and charges); (2) avoid excessive overdrafts suggesting the use of Member Privilege as a continuing line of credit; and (3) there are no legal orders, levies or liens against your account.

Please note that the amount of the overdraft plus our Member Privilege fee of \$25.00 for each item will be deducted from your Member Privilege limit. If the item is returned, the Returned Item NSF fee of \$25.00 will be deducted from your account. No interest will be charged on the overdraft balance. You will not be charged more than six (6) Member Privilege or NSF (Non Sufficient Funds) fees per day.

*\*Please refer to the Member Privilege policy for additional details.*

### HOW DO I KNOW WHEN I USE THE OVERDRAFT LIMIT?

You will receive an overdraft notice in the mail each time items are paid. The notice will show the check number or electronic bill payment payee, amount and the Member

### WHAT IS MY MEMBER PRIVILEGE LIMIT? I HAVE TWO CHECKING ACCOUNTS. MAY I GET MEMBER PRIVILEGE FOR BOTH?

Locate your account type below and make note of the corresponding limit. If you have multiple accounts for your household, you are limited to one eligible account.

Share Draft	—————	\$500
Minimum Balance Draft	—————	\$500
free4ME Checking	—————	\$500

### WHAT IF I GO BEYOND MY MEMBER PRIVILEGE LIMIT?

Overdrafts above and beyond your established Member Privilege limit may result in checks or other items being returned to the payee. The Returned Item NSF fee of \$25.00 will be charged per item and assessed to your account. An NSF notice (Insufficient Funds) will be sent to notify you of the items paid and/or returned.

### HOW QUICKLY MUST I REPAY MEMBER PRIVILEGE?

You should make every attempt to bring your account to a positive end-of-day balance as soon as possible, and must do so within 30 calendar days. If you are not able to do so, you will receive a letter from Dirigo Federal Credit Union informing you that your Member Privilege limit has been suspended and additional items will be returned. If, after a period of time, your account has not been brought to a positive balance, we may suspend/close your account and take other steps to recover the funds.

### WHAT DOES MEMBER PRIVILEGE COST?

There is no additional cost associated with this privilege unless you use it. You will be charged our Member Privilege fee of \$25.00 for each overdrawn item created by check, in-person check clearing withdrawals, an automatic payment (ACH) transaction, or a recurring debit card payment paid under the limit. You will not be charged more than six (6) Member Privilege or NSF (Non Sufficient Funds) fees per day. Also, if you have requested us to do so, we may authorize and cover ATM transfers or withdrawals and everyday debit card purchases.

For example, three paid items in one day will result in \$75 in Member Privilege fees. To help you manage your account, the total fees you have paid for items (both paid and returned) during the current month and for the year-to-date, will be reflected on your monthly checking statement.

### WHAT ARE SOME OF THE WAYS I CAN ACCESS MY MEMBER PRIVILEGE LIMIT? WILL MY LIMIT BE REFLECTED IN THE BALANCE I RECEIVE?

The chart below shows the different ways you can access your Member Privilege limit and indicates whether or not this limit will be reflected in the balance provided.

ACCESS POINTS	IS MY MEMBER PRIVILEGE LIMIT AVAILABLE?	DOES THE BALANCE PROVIDED REFLECT MY OVERDRAFT PRIVILEGE LIMIT?
Teller	Yes*	No
Writing a check	Yes	N/A
Visa Debit Card (recurring)	Yes	N/A
Visa Debit Card (everyday)	No**	N/A
ATM withdrawal	No**	No
ACH-Auto Debit	Yes	N/A
Dirigo FCU Home Banking	No	No
Bill Pay	Yes	N/A
Teller-Phone	No	No

\*For check clearing only

\*\*Member Privilege service will be made available for ATM or everyday debit card transactions upon your request. Call 207-783-0351 or visit one of our branches to arrange for your ATM and debit card coverage.

